



Customer Account Number Bill Period Bill Date
Maresha Gaynes 2833 Sep 18- Oct 17 Oct 21, 2014

1 of 6

Hello!

Unfortunately, your account is past due. Please pay the total below immediately.

Sprint is making changes to its policies. Please see the "Sprint News and Notices" box on page 2, the back of this page, for details.

(425) 286-9071

(425) 761-2059

Previous Balance..... \$526.38

New Charges..... \$26.05

Total Due \$552.43

You can contact Sprint Customer Service

On the Web:
www.sprint.com

By Phone:
1-888-211-4727

Use your Mobile free of charge:
Dial *2 to contact Customer Service
Dial *3 to make a one-time payment

NP PR



Detach and return this remittance form with your payment.
Past due amount of \$526.38 due immediately. New charges due by Nov 10.
Account Number

Amount due \$552.43

Amount Enclosed \$

#BWNKCTX
#0000 B 8#
MANIFESTLINE-----
MARESHA GAYNES
9511 182ND PL NE UNIT 106
REDMOND, WA 98052-8646



PO BOX 54977
LOS ANGELES, CA 90054-0977





Customer Account Number Bill Period Bill Date
Maresha Gaynes [REDACTED] Sep 18- Oct 17 Oct 21, 2014

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IMPORTANT INFORMATION RELATING TO YOUR SPRINT BILL

SPRINT NEWS AND NOTICES

This section contains important updates about your Sprint Services, including Service or Rate Changes, Promotions and Offers.

Phone Security

Sprint encourages you to set a phone passcode or lock to help prevent unauthorized access. See your phone's user guide for instructions. Also consider downloading a security app for your phone. Report stolen phones to Sprint to protect your account. For more information visit sprint.com/stolenphone.

Software Updates Available

Keep your phone's software current by checking for updates regularly. Log on to sprint.com any time to check your alerts or go to sprint.com/learn and follow the instructions for your phone. That's getting it done right now.

Hearing Aid Compatibility

Sprint offers a variety of handsets that have been rated for compatibility with several types of hearing aids. Please visit sprint.com/accessibility for more information.

Billing Information. This bill is due on the date shown. A late payment charge applies for unpaid wireless service balances (unless excluded by your plan) and is charged at the highest rate permissible by law. Sprint may impose a returned check charge of up to \$40. Service is subject to suspension or disconnection if payment is not received by the due date shown. Contact us first with billing disputes, which must be made within 60 days of the invoice date. Charges not properly disputed will be deemed accepted and due by the date shown. Due to 3rd party delays, roaming charges accrued during a billing period may appear on subsequent bills.

Contact Sprint. Sprint Customer Service, PO Box 8077, London, KY 40742 (include your name and account number). Please do not include any correspondence in your bill.

Call detail. Full call detail information is available online.

E911. Enhanced 911 (E911) services, which provide public safety officials your location during a 911 call are not available everywhere and at all times. E911 availability is dependent on many factors, including the ability of particular local public safety agencies to receive and process location information, the capabilities of your equipment and other factors affecting the delivery of services.

Your Privacy. Protect against unauthorized account access by using a Personal Identification Number (PIN) to identify yourself when calling Care or visiting a retail store. Visit sprint.com/pin to establish or change your PIN. Don't use commonly known info like birthdays or SSNs. To access your account online, create a unique UserID/password. To review Sprint's Privacy Policy, go to sprint.com.

ETF per line: If you have term commitment & cancel your Agreement early, an ETF of up to \$350 for Advanced Devices and up to \$200 for other devices applies per line. Prorated ETF calculated by months remaining in term times \$20 (max. \$350 & min. \$100) for Advanced Devices or months remaining times \$10 for other devices (max. \$200 & min. \$50). No ETF in accordance with Sprint's Return Policy. See sprint.com/etf.

Terms & Conditions/Service Updates. The terms & conditions of Sprint service sometimes change. The current version is available online. Updates to your service are provided in the Sprint News and Notices section.

NAME _____
MAILING ADDRESS _____
CITY _____ STATE _____ ZIP _____
EMAIL _____

Protect Your Voicemail
Use a passcode to protect against unauthorized access. If you don't use a passcode, anyone who has your handset can access your messages; therefore we strongly recommend you set one up. It's easy - just access your voicemail and follow the prompts.


- ☐ **E-Bill:** Receive your bill by email (you will no longer receive paper bills).
☐ **Receive Sprint updates and special offers via email.**


Sign up to have your Sprint bill automatically paid every month using your checking account by visiting www.sprint.com.

America's Newest Network built from the ground up.

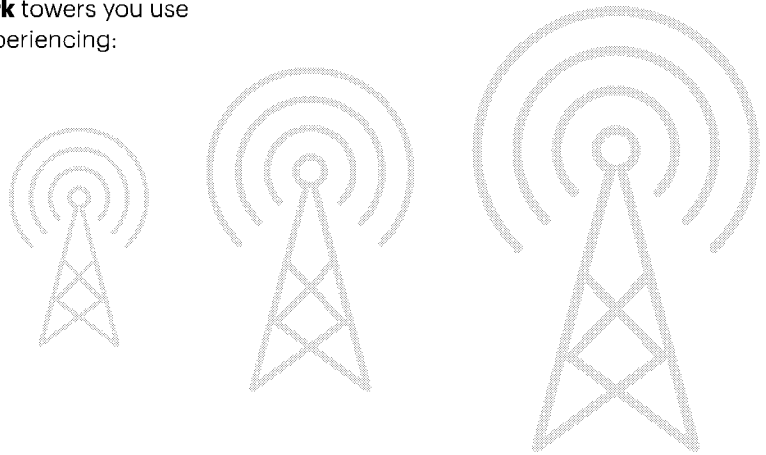


We're thrilled to let you know that the **Sprint Network** towers you use most have been upgraded! You could already be experiencing:

 **Crystal-clear voice quality with less background noise**

 **More reliable voice service**

 **Faster 4G LTE data speeds**



Enjoy the All-New Network. And check out our progress as we keep making improvements in your area and across the country. Visit sprint.com/network

Network Improvement Claims: Compared to prior Sprint network. Visit sprint.com/network. Coverage not available everywhere. **HD Voice:** Req. call between two Sprint HD Voice-enabled phones on Sprint Network upgraded areas. **Faster 4G:** Based on internal testing of Sprint 4G LTE vs. Sprint 3G speeds. Excludes streaming video speeds that may be limited to 1 Mbps and plans that may receive lower bandwidth priority. Actual speeds may vary. Coverage not available everywhere. Sprint 4G LTE network reaches over 225 million people. Sprint 3G network reaches over 277 million people. ©2014 Sprint. All rights reserved. Sprint and the logo are trademarks of Sprint. LTE is a trademark of ETSI. Other marks are the property of their respective owners. 10001KA1

Skip the trip to your mailbox.



Go paperless!

Sign up for Sprint's paperless eBill for a more convenient and surprisingly simple way to manage your bill. You'll receive monthly email alerts and can pay your bill online, plus view up to 24 months of past invoices, including call detail. So say goodbye to stamps and trips to the post office and say hello to Sprint eBill today.

Sign up now at sprint.com/paperless



You'll receive monthly email alerts notifying you that your Sprint bill is available online to view and pay, including payment due date and balance due. You can change your bill delivery options anytime by visiting sprint.com/paperless. For full terms and conditions of Sprint eBill, visit sprint.com/ebillterms. 2000FAA2



Customer	Account Number	Bill Period	Bill Date
Maresha Gaynes		Sep 18- Oct 17	Oct 21, 2014

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Charges

Sep 22 -Oct 17 Single Plan - Prorated Charges

(425) 286-9071

Sep 22 - Oct 17 Credit: Unlimited, My Way MRC.....	-\$18.34
Sep 22 - Oct 17 Credit: Unlimited 3G/4G Data.....	-\$11.00
Sep 22 - Oct 17 Credit: Total Equipment Protection - In New York only, standalone insurance available for \$9	-\$4.04

Single Plan

(425) 286-9071

Unlimited, My Way - Unlimited Talk & Text.....	\$0.00
Unlimited, My Way MRC.....	\$0.00
Unlimited 3G/4G Data.....	\$0.00
Total Equipment Protection - In New York only, standalone insurance available for \$9	\$0.00
	<hr/> -\$33.38

Charges

Sep 22 -Oct 17 Single Plan - Prorated Charges

(425) 761-2059

Sep 22 - Oct 17 Credit: 3G/4G Tablet Plan 1 GB - Data Plan.....	-\$5.50
Sep 22 - Oct 17 Credit: Device Protection - AssureConnection in AL CO ID IN KS ME WI WY or Assurant APP with \$9 ins premium in all other states	-\$4.76

Single Plan

(425) 761-2059

3G/4G Tablet Plan 1 GB - Data Plan.....	\$0.00
Device Protection - AssureConnection in AL CO ID IN KS ME WI WY or Assurant APP with \$9 ins premium in all other states	\$0.00
	<hr/> -\$10.26

Reconnect from Suspension Fee.....	\$36.00
Late Payment.....	\$22.74
Installment COS-754291 Monthly Installment #05.....	\$7.10
Spending Limit Program Charge.....	-\$0.27
Spending Limit Program Charge.....	-\$2.66
Sprint Surcharges.....	\$3.56
Government Taxes & Fees.....	\$3.22

Total	\$26.05
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Customer	Account Number	Bill Period	Bill Date
Maresha Gaynes		Sep 18- Oct 17	Oct 21, 2014

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Usage Summary

Single Plan - Unlimited, My Way

	Included	Used	Additional Charges
(425) 286-9071			
Anytime Minutes	Unlimited	131	--
Text	Unlimited	1,886	--
Picture Mail	Unlimited	42	--
Sprint 3G/4G Data	Unlimited	1,408,327	--
Sprint 3G Data Roaming	See Terms	0	--

Single Plan - 3G/4G Tablet Plan 1 GB

	Included	Used	Additional Charges
(425) 761-2059			
Sprint 3G/4G Data	1,048,576	465,434	--
Sprint 3G Data Roaming	102,400	0	--

Equipment Installment Detail

Installment COS-754291

Payments and Adjustments as of October 17	\$7.10
Installment Balance as of October 17	\$77.87
Monthly Installment #05	\$7.10
Total Due	\$7.10

Details, details...

(425) 286-9071

Your Base Plan includes

Unlimited, My Way, America - Roaming Included, Anytime Minutes, Call Forwarding, Caller ID, Domestic LD Rate \$0, Enhanced VoiceMail, Long Distance While Roaming, SMS Text Messages, Video Mail

Add On Services for (425) 286-9071

Hotline, Unlimited, My Way MRC, Unlimited 3G/4G Data



Customer	Account Number	Bill Period	Bill Date
Maresha Gaynes		Sep 18- Oct 17	Oct 21, 2014

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Details, details (continued)...

(425) 761-2059

Your Base Plan includes

3G/4G Tablet Plan 1 GB, \$.015/MB OnNetOvg \$.0000143/KB, \$.25/MB RoamOvg-.00024414/KB, Anytime Minutes, Combined 3G/4G Data Kilobytes, Dom Roaming Packet Data Kbs, Incoming Call Restriction, Outgoing Call Restriction, SMS Text Messages, Sprint 3G Data Services, Sprint 3G eHRPD Data, Sprint 4G Data Services

Add On Services for (425) 761-2059

AAPP (\$9 ins) or AssureConnect

Sprint Surcharges

Sprint Surcharges are rates we choose to collect from you at our discretion to help defray certain costs, including but not limited to, costs associated with government programs and network connections. Surcharges are not taxes or amounts we are required to collect from you by law. Surcharges may include, but are not limited to: Federal USF, Regulatory Charge, Administrative Charge, Gross Receipts Charges, and other charges. The amounts, and the components used to calculate Surcharge amounts, are subject to change.

Federal-Univ Serv Assess Non-LD	\$0.86
Redmond City-Utility Users Surcharge	\$2.70
	<hr/>
	\$3.56

Government Taxes & Fees

Taxes and fees imposed directly on customers, which Sprint collects on the government's behalf.

Washington State-Sales Tax	\$2.21
Redmond City-Sales Tax	\$1.01
	<hr/>
	\$3.22



Customer Account Number Bill Period Bill Date
Maresha Gaynes [REDACTED] Dec 18- Jan 17 Jan 21, 2015

1 of 6

Hello!

Unfortunately, your account is past due. Please pay the total below immediately.

Sprint is making changes to its policies. Please see the "Sprint News and Notices" box on page 2, the back of this page, for details.

(425) 286-9071

(425) 761-2059

Previous Balance..... \$618.93

Jan 06 IB Cancellation/Acceleration..... \$35.27

New Charges..... \$619.60

Total Due \$1,273.80

You can contact Sprint Customer Service

On the Web:
www.sprint.com

By Phone:
1-888-211-4727

Use your Mobile free of charge:
Dial *2 to contact Customer Service
Dial *3 to make a one-time payment

F NP



Detach and return this remittance form with your payment.
Past due amount of \$654.20 due immediately. New charges due by Feb 10.
Account Number [REDACTED]

Amount due **\$1,273.80**

Amount Enclosed \$ [REDACTED]

#BWNKCTX
#0000 [REDACTED] B 8#
MANIFESTLINE-----
MARESHA GAYNES
9511 182ND PL NE UNIT 106
REDMOND, WA 98052-8646



PO BOX 54977
LOS ANGELES, CA 90054-0977





Customer Account Number Bill Period Bill Date
Maresha Gaynes [REDACTED] Dec 18- Jan 17 Jan 21, 2015

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IMPORTANT INFORMATION RELATING TO YOUR SPRINT BILL

SPRINT NEWS AND NOTICES

This section contains important updates about your Sprint Services, Including Service or Rate Changes, Promotions and Offers.

Third-Party Content

Customers may purchase content on a per-item or monthly basis from Sprint or others. Subscribers are responsible for all billed content including content bought by authorized users on the account. Info about free tools to restrict 3rd party purchases can be found at sprint.com/thirdparty.

Phone Security

Sprint encourages you to set a phone passcode or lock to help prevent unauthorized access. See your phone's user guide for instructions. Also consider downloading a security app for your phone. Report stolen phones to Sprint to protect your account. For more information visit sprint.com/stolenphone.

Software Updates Available

Keep your phone's software current by checking for updates regularly. Log on to sprint.com any time to check your alerts or go to sprint.com/learn and follow the instructions for your phone. That's getting it done right now.

Billing Information. This bill is due on the date shown. A late payment charge applies for unpaid wireless service balances (unless excluded by your plan) and is charged at the highest rate permissible by law. Sprint may impose a returned check charge of up to \$40. Service is subject to suspension or disconnection if payment is not received by the due date shown. Contact us first with billing disputes, which must be made within 60 days of the invoice date. Charges not properly disputed will be deemed accepted and due by the date shown. Due to 3rd party delays, roaming charges accrued during a billing period may appear on subsequent bills.

Contact Sprint. Sprint Customer Service, PO Box 8077, London, KY 40742 (include your name and account number). Please do not include any correspondence in your bill.

Call detail. Full call detail information is available online.

E911. Enhanced 911 (E911) services, which provide public safety officials your location during a 911 call are not available everywhere and at all times. E911 availability is dependent on many factors, including the ability of particular local public safety agencies to receive and process location information, the capabilities of your equipment and other factors affecting the delivery of services.

Your Privacy. Protect against unauthorized account access by using a Personal Identification Number (PIN) to identify yourself when calling Care or visiting a retail store. Visit sprint.com/pin to establish or change your PIN. Don't use commonly known info like birthdays or SSNs. To access your account online, create a unique UserID/password. To review Sprint's Privacy Policy, go to sprint.com.

ETF per line: If you have term commitment & cancel your Agreement early, an ETF of up to \$350 for Advanced Devices and up to \$200 for other devices applies per line. Prorated ETF calculated by months remaining in term times \$20 (max. \$350 & min. \$100) for Advanced Devices or months remaining times \$10 for other devices (max. \$200 & min. \$50). No ETF in accordance with Sprint's Return Policy. See sprint.com/etf.

Terms & Conditions/Service Updates. The terms & conditions of Sprint service sometimes change. The current version is available online. Updates to your service are provided in the Sprint News and Notices section.

SeaTac, WA Utility Tax Surcharge

Effective 2/1/15, Sprint will implement an Utility Tax Surcharge of 6.0% for SeaTac, WA in the Sprint Surcharges section of the bill. For details on surcharges, visit sprint.com/taxesandfees and review your wireless Service Agreement.

NAME _____
MAILING ADDRESS _____
CITY _____ STATE _____ ZIP _____
EMAIL _____

☐ E-Bill: Receive your bill by email (you will no longer receive paper bills).

☐ Receive Sprint updates and special offers via email.

Protect Your Voicemail
Use a passcode to protect against unauthorized access. If you don't use a passcode, anyone who has your handset can access your messages; therefore we strongly recommend you set one up. It's easy - just access your voicemail and follow the prompts.

Sign up to have your Sprint bill automatically paid every month using your checking account by visiting www.sprint.com.

You've gone mobile. Now your account has, too.

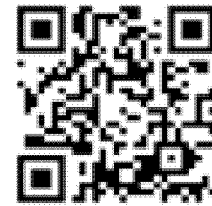


Managing your Sprint account is easier
than ever — all right from your device.

- View your bill, add a line, make a payment or activate a new device.
- Check usage – minutes, data and text.
- Take advantage of the latest deals and offers.

**Access your account via the Sprint Zone app
or at sprint.com/mysprint. Sign up or sign in today!**

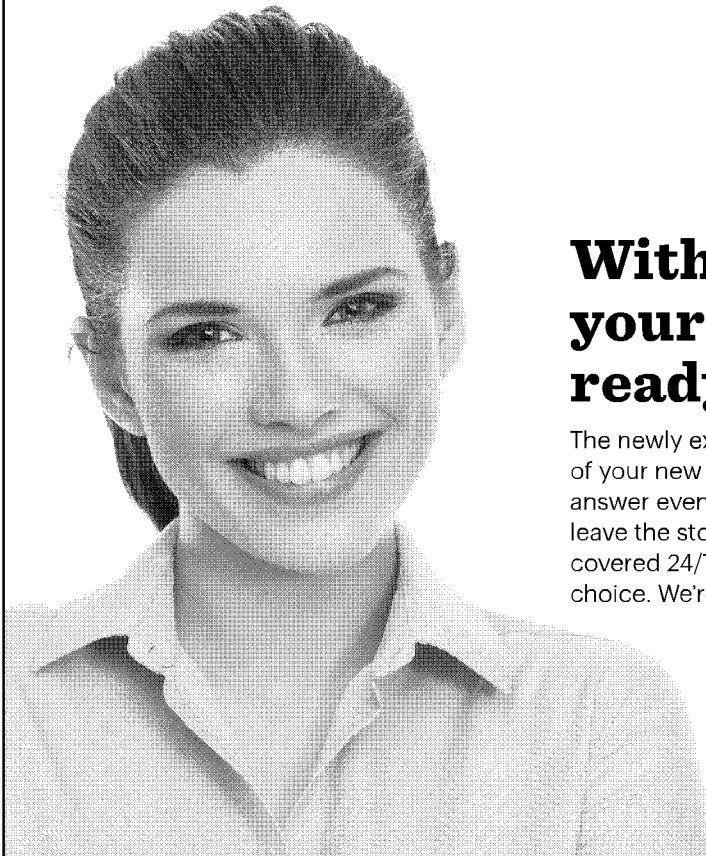
Need more hands-on help? Visit sprint.com/readynow to make a
Ready Now appointment. Our Retail Consultants will help you with
any of our great devices or services!



**Scan here
to get started.**

Scan this code using a QR
code app to visit our mobile
website.

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With Ready Now, you've got your own personal expert ready to help.

The newly expanded Ready Now program lets you unleash the power
of your new Sprint device. Our in-store Ready Now experts can help you
answer even the most complicated questions about your device, so you'll
leave the store informed, empowered and ready to go. We've also got you
covered 24/7 with convenient, step-by-step online tutorials. It's your
choice. We're here to help.

Visit sprint.com/readynow to get started.

ReadyNow

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Customer Account Number
Maresha Gaynes [REDACTED]

Bill Period Bill Date
Dec 18- Jan 17 Jan 21, 2015

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Charges

Single Plan

(425) 286-9071

Early Termination Fee - prorated for cancel 01/06/15 (contract end 08/03/16)	\$350.00
	<u>\$350.00</u>

Charges

Single Plan

(425) 761-2059

Early Termination Fee - prorated for cancel 01/06/15 (contract end 05/28/16)	\$160.00
	<u>\$160.00</u>

Sprint Surcharges.....	\$56.00
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Government Taxes & Fees.....	\$53.60
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Total	\$619.60
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Usage Summary

Single Plan - Unlimited, My Way

	Included	Used	Additional Charges
(425) 286-9071			
Anytime Minutes - 12/18 to 01/06	Unlimited	0	--
Text - 12/18 to 01/06	Unlimited	0	--
Picture Mail - 12/18 to 01/06	Unlimited	0	--
Sprint 3G/4G Data - 12/18 to 01/06	Unlimited	0	--
Sprint Data Roaming - 12/18 to 01/06	See Terms	0	--

Single Plan - 3G/4G Tablet Plan 1 GB

	Included	Used	Additional Charges
(425) 761-2059			
Sprint 3G/4G Data - 12/18 to 01/06	1,048,576	0	--
Sprint Data Roaming - 12/18 to 01/06	102,400	0	--



Customer	Account Number	Bill Period	Bill Date
Maresha Gaynes		Dec 18- Jan 17	Jan 21, 2015

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Equipment Installment Detail

Installment COS-754291

Payments and Adjustments as of January 17	\$7.10
Installment Balance as of January 17	\$77.87
Total Due	\$0.00

Details, details...

(425) 286-9071

Your Base Plan includes

Unlimited, My Way, America - Roaming Included, Anytime Minutes, Call Forwarding, Caller ID, Domestic LD Rate \$0, Enhanced VoiceMail, Long Distance While Roaming, SMS Text Messages, Video Mail

(425) 761-2059

Your Base Plan includes

3G/4G Tablet Plan 1 GB, \$.015/MB OnNetOvg \$.0000143/KB, \$.25/MB RoamOvg-.00024414/KB, Anytime Minutes, Combined 3G/4G Data Kilobytes, Dom Roaming Packet Data Kbs, Domestic Data Roaming, Incoming Call Restriction, Outgoing Call Restriction, SMS Text Messages, Sprint 3G Data Services, Sprint 3G eHRPD Data, Sprint 4G Data Services

Sprint Surcharges

Sprint Surcharges are rates we choose to collect from you at our discretion to help defray certain costs, including but not limited to, costs associated with government programs and network connections. Surcharges are not taxes or amounts we are required to collect from you by law. Surcharges may include, but are not limited to: Federal USF, Regulatory Charge, Administrative Charge, Gross Receipts Charges, and other charges. The amounts, and the components used to calculate Surcharge amounts, are subject to change.

Federal-Univ Serv Assess Non-LD	\$23.56
Redmond City-Utility Users Surcharge	\$32.44
	<hr/>
	\$56.00

Government Taxes & Fees

Taxes and fees imposed directly on customers, which Sprint collects on the government's behalf.

Washington State-Sales Tax	\$36.67
Redmond City-Sales Tax	\$16.93
	<hr/>
	\$53.60



Live coverage of every NBA game.

Only NBA Game Time from Sprint brings
you FREE NBA action with:

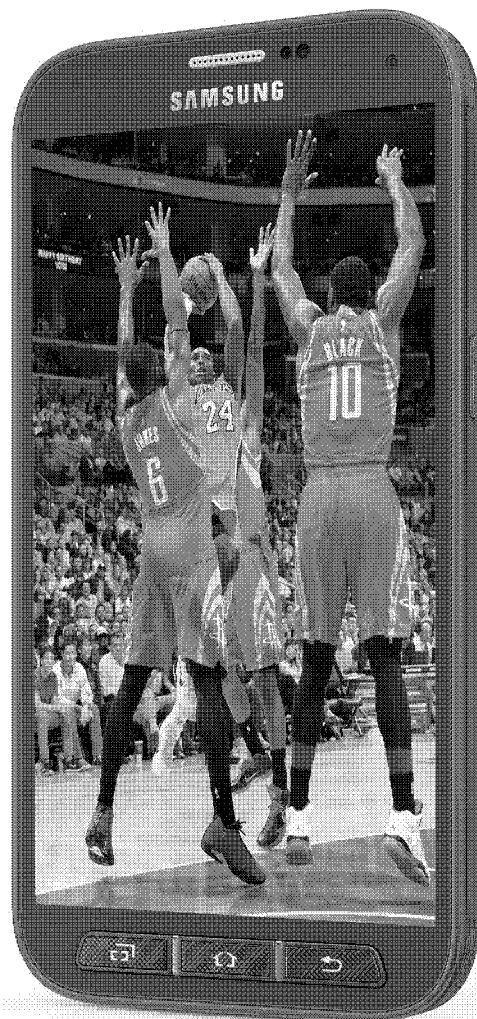
- Live home and away radio broadcasts
- Real-time scores, stats and alerts
- Game video highlights and video alerts

All FREE while on the Sprint network with an
Unlimited data plan from Sprint.

Visit sprint.com/NBA today to learn more.

Download the NBA Game Time app for iPhone®
and Android™ devices.

Samsung
GALAXY S5 Sport



Usage Limitations: Sprint may terminate service if off-network roaming usage in a month exceeds: (1) 800 min. or a majority of min.; or (2) 100 MB or a majority of KB. Prohibited network use rules apply. Engaging in such uses will not result in throttling but could result in adverse action. See sprint.com/termsandconditions. **Other Terms:** Casual data charge of \$0.03/KB applies without a data plan. Offers and coverage not available everywhere or for all phones/networks/plans. Excludes international. Sprint 4G LTE available in limited markets, on select devices. Visit sprint.com/4GLTE for info. Sprint 3G network reaches over 282 million people. Restrictions apply. See sprint.com for details. ©2015 Sprint. All rights reserved. Sprint and the logo are trademarks of Sprint. iPhone is a trademark of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Android, Google, the Google logo and Google Play are trademarks of Google Inc. The NBA and NBA member identifications are the intellectual property of NBA Properties, Inc. and the respective NBA member teams. © 2015 NBA Properties. All rights reserved. © 2015 NBA Entertainment. Photo by Bill Baptist, NBAE/Getty Images. All rights reserved.

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