

## **eWALK TECH SOLUTIONS (001840975-T)**

## NO.6 JALAN PANDAN INDAH 2/12A PANDAN INDAH 55100 KUALA LUMPUR MALAYSIA

Website: www.ewalktech.com Email: customerservices@ewalktech.com

No.	Services	Prices	Times	Units	Remarks
1	Quick system diagnosis	RM -	15 minutes	1 pc	
2	Quick hardware diagnosis	RM -	15 minutes	1 pc	
3	Full system diagnosis	RM 10.00	30 minutes	1 pc	
4	Full system maintenance	RM 10.00	1.5 hours	1 pc	
5	Full hardware diagnosis	RM 10.00	1.5 hours	1 pc	
6	Full hardware maintenance	RM 10.00	1.5 hours	1 pc	
7	Virus, spyware, worm, and malicious scanning	RM 10.00	1 time	1 pc	Not include anti-virus installation
8	Virus, spyware, worm, and malicious removing and repairing	RM 15.00	1 time	1 pc	Not include anti-virus installation
9	Data recovery	RM 2.00	per 1GB	1 unit	Only the drive is in working condition
10	OS format & reinstall	RM 15.00	per installation	1 pc	30 days not include licences and key
11	Utilities & application installation	RM 15.00	per installation	1 pc	Free edition or trial version
12	PC assembling	RM 20.00	40 minutes	1pc	Hardware assembling
13	System , hardware workshop	RM 10.00	30 minutes	1 person	
14	Web development	RM 30.00	N/A	1 static page	
15	Network wiring and setup	RM 50.00	N/A	1 environment	
16	System and computer wiring and setup	RM 50.00	N/A	1 environment	
17	Planning & consultation	N/A	N/A	N/A	
18	1 Year Pass - Unlimited 5 Selected Services	RM 80.00	N/A	1 year 1 pc	
19	1 Year Pass - Unlimited on-site services	RM 95.00	N/A	1 year	
20	On-Site service (klang valley only) - normal	RM 20.00	N/A	1 trip	Normal services (without carry hardware)
21	On-Site service (klang valley only) - premium	RM 25.00	N/A	1 trip	Premium services (with carry hardware)

## **Terms and conditions**

- 1. Prices and remarks are fixed as stated above
- 2. Receipt will be given in any form include email, hardcopy, and sms (receipt # will be sent) with records
- 3. All services will be granted 7 days guarantee period upon purchase and servicing date
- 4. Our company is selling services, so no 1 year warranty is granted
- 5. Our company have authority to assign any services assistant to customer
- 6. Our company have authority to immediately stop our services if we found any illegal software or hardware
- 7. Our company have do not responsible to our services assistant or customer for illegel installation or assembling
- 8. Genuine hardware and software prices are not included with any stated prices above
- 9. Services and prices and terms can be changed without any notice prior

N/A: Not Applicable, please ask customer service for futher information

\*For any further enquiry please send email to our customer service (customerservices@ewalktech.com)