



Advanced promotions, mix & match & meal deals can be setup.

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	Aspalls Cider _1	3.50
© CRS epics	Guinness 2	6.40
	10oz Sirloin Steak 1	15.95
	Smoked Haddock	11.95
	Pork Burger	11.95
0 - 0 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -		11.55
0	TOTAL	49.75
	PAYMENT	50.00
	CHANGE	00.25

## FLEXIBILITY, SPEED & EASE OF USE

The HX-5500 software is the result of over 30 years of EPOS experience. The system can be configured to suit a wide range of different market sectors.

The unique hardware design will deliver lightning fast performance year after year without the need for expensive hardware or software upgrades — maximising your return on investment.

The graphical user interface can be customised to suit each individual business, simplifying operations and minimising staff training time and cost.

#### **CASH CONTROL & SECURITY**

Unfortunately, nearly all retailers that handle cash transactions are affected by cash discrepancies. The HX-5500 has been designed to help you control your cash and your profits. Cash control starts with operators having a unique and secure login device i.e. an i-button or RFID fob.

Unlike previous Uniwell machines the HX-5500 has no control lock instead all controls and security is programmable to individual clerks. The HX-5500 has an inbuilt electronic journal and when linked to back office software it is possible to view live transaction data.

#### SIMPLE STOCK CONTROL

Many businesses cannot justify the time and resources to manage a fully featured stock control system. The HX-5500 comes as standard with a simple stock control system that, with minimal effort, will provide accurate stock control for key product lines.

#### MANAGEMENT INFORMATION

A wide range of detailed reports provide managers and owners with the information they need to control and drive the business forward. The HX-5500 can be configured to automatically send sales data (in XML format) to a remote FTP server

#### LABOUR COST CONTROL

The system can be configured to ensure that operators have to clock in and out of the system before they can start their shift. The clock in/out times can be used to calculate hours worked and labour cost per employee.

## IMPROVED PROMOTION CONTROL

A range of multi buy, combos and meal deals can be configured. In addition it is also possible to schedule price changes for "happy hour" style promotions. It is important to be able to configure and run promotions but it is even more important to be able to monitor the impact of the promotion. The HX-5500 provides detailed pricing reports that show the effect of promotions.

#### **TABLE MANAGEMENT**

In a busy restaurant it is vital that tables are managed efficiently to ensure good customer service and optimise table turn times. The graphical table plan can be configured to match your exact table layout and changed to accommodate new layouts.

At a glance, waiters can see who is sitting at which table, the order status of each table and the dining duration.

## **CUSTOMER LOYALTY**

The HX-5500 can be configured to run a simple low cost loyalty system that will allow you to provide loyalty cards to your customers and provide them with preferential pricing and discounts. The in-built customer database keeps track of what customers are ordering and when they last ordered.

#### **MEMBERSHIP CARD**

A recently added new feature on the HX-5500 are expiry dates for customers and price level switching. Both these features make the machine ideally suited for membership applications including social clubs, golf clubs and yacht clubs.



The HX-5500 comes with a simple stock control system & product count down.





#### **KEY BENEFITS**

- > 15" colour TFT touchscreen bezel free display
- User friendly operation with rich GUI (Graphical User Interface): users are well guided through all the operations even without manuals or training.
- Quick access to what you need by categorized groups of PLU's and Function buttons. Areas of PLU's, Function buttons, transaction screen, etc. are flexibly configured according to the convenience of users.
- > Easy-to-use Table Plan enables drag & drop operation to move, transform and create tables, etc. in sales mode. Table status of subtotal amount, table-opening time/duration and customer name help better table service.
- > Built-in stock control: Stock of items is shared between terminals in the network and stock countdown is available ideal for specials.
- Customer File function: a list of customers with last visit and credit amount information enables speedy pick-up and better customer service.
- > Barcode scanner interface for Hospitality and Retail markets
- Meal Deal (Advanced Mix & Match) offers various types of discounts
- > Deposit book holds deposit balances and also customers details.
- Security levels with passwords for sales, report and programming.



- The HX-5500 can operate either stand-alone or networked in a system.
- > Customisable print format for various bills, receipts, kitchen tickets and reports.
- Loyalty function; various types of built-in loyalty features available using swipe cards using and either points based system or discounts.
- Timed reports push-up and real-time price change; reports can be pushed up to the server at designated interval with a choice to download updated program file if existing on the server.
- Caller ID interface; a telephone number of an incoming call can be transferred to an HX-5500 to prompt an operator to pick up a Customer File or create a new one.
- > Handheld link; HX-5500's can work with Uniwell's own Android handheld app solution "Phoenix".
- > Real-time/multitasking operation with handheld order entry terminals e.g. Phoenix.
- TCP-IP/Serial Loyalty/Room feature; Transaction data can be transferred to a server for loyalty program, or to be merged to room charge at a hotel, via either serial or TCP-IP communication.
- > Flexible reporting: periodical reports are available with parameter entry for print or display.











# HX-5500

#### **KEY FEATURES**

- > Colour graphical table plan
- Flexible print format
- Variety of kitchen print set-ups
- Various promotions available including mix & match and meal deals
- > In-House customer loyalty
- Real-time simple stock control
- Support for weight/price embedded barcodes
- > Scale link for weighed item support And more -
- Deposit book, Customer Order, Credit Note, etc.

#### HARDWARE SPECIFICATION

- > 15" bezel-free capacitive touch screen
- 32 bit ARM Coretex-A8 processor
- Versatile mounting options: counter, wall or pole
- Micro SD Card / USB memory stick for: Collection of report data, EJF data (& back-up by SD card). Upload / download customer programs.

- Dimensions: 250-340 (H) x 393 (W) x 266 (D)
- Net weight: 4.5 Kg

#### LYNX BACK OFFICE SOFTWARE

Caters for the needs of retail and hospitality businesses, Uniwell Lynx has been developed as a modular software solution with options from simple program management through to multilocation sales analysis and stock control.

#### PERIPHERAL OPTIONS

- > 2-line Customer Display
- LCD Graphic Customer Display
- Remote receipt, bar & kitchen printers
- KDS-Kitchen display system
- Barcode Scanner
- Weighing Scale link
- RFID Card Reader
- Clerk fingerprint reader
- Cash Drawer
- Hand-held ordering app "Phoenix" for Android tablets

# PHOENIX HAND-HELD

Phoenix is the handheld app developed by Uniwell that runs on Android devices, such as smartphones, tablets, etc. Phoenix is purely designed to work with the HX range of touchscreens so that maximum compatibility is offered.

The Phoenix software has been optimised for Android devices to offer easy-to-use features that can be intuitively learnt.

Once the Phoenix downloads the data from the HX-5500, a clerk can immediately sign on and start to register items, no need for any programming on the Phoenix itself. When a PLU has a link for condiments or cooking instructions, then it will automatically display a list to choose from, hence you never forget to ask customers' for their choice.

# Uniwe SOLUTIONS AT THE POINT OF SALE



94 Rushmere Road - Ipswich Tel: 01473 723515 V.A.T. No. 123 4567 89 www.crs-epos.com

TABLE No.	1
COVERS	4
BILL No.	1000006
	£4.25
HAM HOCK TERRINE	£5.75
FILO WRAPPED TIGER PRAWNS	£5.95
CREAMY GARLIC MUSHROOM	£4.95
STARTERS	£20.90
10oz SIRLOIN STEAK	£15.95
CREAMY PEPPER SAUCE	£1.95
NEW YORK STYLE CHICKEN BREAS	£10.95
STEAK & ALE SUET PUDDING	£10.95
SPECIAL MAIN 2	£1.00
MAINS	£40.80
ALMOND & LEMON CAKE	£5.25
SELECTION ICE CREAMS	£3.95
WHITE CHOCOLATE POT	£5.25
DESSERT OF THE DAY	£5,25
DESSERTS	£19.70
2 x 1.75	
COFFEE	£3.50
CAPPUCCINO	£2.75
-BEVERAGES-	£6.25
ADNAMS BROADSIDE	£3.60
ASPALLS CIDER	£3.80
SMIRNOFF VODKA	£2.80
WITH MIXER	£1.85
MAGNERS	£3.50
-BAR DRINKS-	£15.55
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BALANCE

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LUCY B 0001 26/05/2015 10:28

£103.20

SERVICE CHARGE NOT INCLUDED We hope you enjoyed your meal Please visit us again soon



CRS is a family run business that has been supplying cash registers & EPOS systems for over 40 years to businesses throughout Suffolk, North East Essex & South Norfolk, For over 30 years we have been a Uniwell dealer.

# **About Uniwell**

Uniwell Corporation is a leading Japanese manufacturer of cash registers & EPOS hardware and peripherals. Uniwell have been supplying EPOS systems to the hospitality and retail markets in the UK for over 30 years.

Visit our showroom at: 94 Rushmere Road, Ipswich, IP4 4JY.

To find out more

T: 01473 723515 E: sales@crs-epos.com



HX5500-1

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