

Pre-installation Preparation Requirements

Thank you for your recent floor covering purchase. By observing the following information, you can help us make your upcoming installation as trouble-free and non-disruptive as possible. Please remove all furnishings from the rooms in which the floor covering will be installed. If you aren't able to do so, our installation crew will assist you for an additional charge. Some items which, in our opinion are or too valuable or heavy to move without risk of injury or damage (i.e.: pianos, freezers, pool tables, antiques, grandfather clocks, etc.) will need to be handled by professional movers. While we assume no responsibility for damages, utmost caution will be exercised moving your belongings. To adequately prepare for the installation, please follow this checklist:

- **Disconnect and remove all electrical equipment, such as televisions, stereos, computers, etc..**
- **Remove all lamps, vases, collectibles, magazines, toys, and other small items.**
- **Empty bookcases, hutches, and china cabinets.**
- **Remove all shoes and other loose items from the floor as well as long-hanging clothes from the closet. We require at least 24" of clearance from the floor.**
- **Open and carefully gather the folds of the floor-length curtains, drape 6" to 10" of the fabric through a coat hanger and hang it on the curtain rod out of the way.**
- **Remove wall hangings that aren't firmly secured.**
- **Installers are not qualified to disconnect to reconnect gas and or waterlines. Please make appropriate arrangements with a plumber or other qualified appliance personnel equipped to perform these services safely.**