

June 28, 2005

Denny Hartzel/Molly Schmittgen
Realty One Real Living
32713 Walker Road
Avon Lake, OH 44012

Re: Lisa Scheer

Dear Mr. Hartzel and Ms. Schmittgen:

On behalf of Lisa, Chris and me, I just wanted to send you a short note about the experience we had with Lisa Scheer. To say it was the most positive and professional experience we have ever had is an understatement. We have relocated four times in my professional career and Lisa made this by far the easiest selling experience we have ever had. I would highly recommend her to anyone for either selling or buying. All appointments were kept on time, we were kept informed throughout the process and she simply made things happen. What is really above and beyond are things she did when a medical issue came up for me right in the middle of the sale process. I ended up with surgery and a long recovery, and she literally handled everything, including sitting at the house supervising a repair while I was in the hospital.

The professionalism and understanding displayed by Lisa was second to none, and we really appreciated it. P.S. her negotiation skills also take a back seat to no one!

Sincerely,

