

Quick Start Guide for NVR-M1003 Bundled Solution

Check your package contents

It contains 4 devices: (Note: Our technicians have opened the boxes and pre-configured them based on your order.)

3 D-Link DCS-932L/934L Wi-Fi IP **cameras**; 1 TP-Link wireless Access Point (**AP**)

Turn on all devices

During the initial setup process, you might need 1 or 2 power strips so that all devices can be placed in the same room.

Take out all devices and power on them. For the AP and cameras, you just need to connect the AC adaptors.

Step 1. Connect the TP-Link wireless AP with your Internet router

- Locate the WAN port of TP-Link AP. There is 1 WAN port and 4 LAN ports on the device. Please see the image below.
- If you have a broadband modem, such as a Cable / ADSL modem, usually it has 1-4 Ethernet ports (all LAN ports).
- If you already use a wireless AP, it should also have one WAN port and multiple LAN ports.

Connect the TP-Link AP's WAN port with your Internet router (or existing wireless AP)'s LAN port using the included Ethernet cable; also make sure that Wi-Fi is turned on. There is a "Wi-Fi ON/OFF" button on the back of TP-Link AP. Please see the image below:



Wait for the devices to become ready. It may take 1-2 minutes. When it is ready, the D-Link 932L's power light will become green and flashing.

You are done! You can log on to www.CameraFTP.com and click on My Cameras to verify that your cameras are uploading images. (Make sure you generate some motions before the cameras).

You can then move the cameras to other locations. Just make sure that the Wi-Fi signal is strong enough.

Trouble-shooting Tips

1. How to check the network connection status

- On normal operation, the TP-Link AP displays 3 green lights: the power light is solid green, the Wi-Fi light is green, and the Internet connection light is green and flashing. Note: There is a button to turn Wi-Fi on or off at the back of the AP. Please make sure it is on.
- The D-Link Camera's power light should be green and flashing, indicating it is connected to the network. If only one camera is not connected to the network, you can power it off and then power it on. If none of your cameras are connected, you need to restart the AP.

2. A camera stopped uploading images to the cloud.

- The camera is configured to upload only when it detects a motion. Please make sure there were some activities in the scene. The system may buffer the data for up to 1 or 2 minutes.
- Make sure the camera is connected to the Internet. Check the status light first. In any case, please try to reboot the camera and see if it solves the problem.
- If after rebooting the camera, the problem persists, then you might also want to reboot the TP-Link AP.
- If other cameras work fine, then the last step to check the problem is to log on to the camera's configuration page. You can download our Camera Configuration Tool.

3. My cameras are not working reliably

If your cameras failed to upload images when there were motions, then usually it is caused by Wi-Fi signal being too weak or unreliable. Try to move the camera closer(s) to the AP, or purchase a Range Extender.

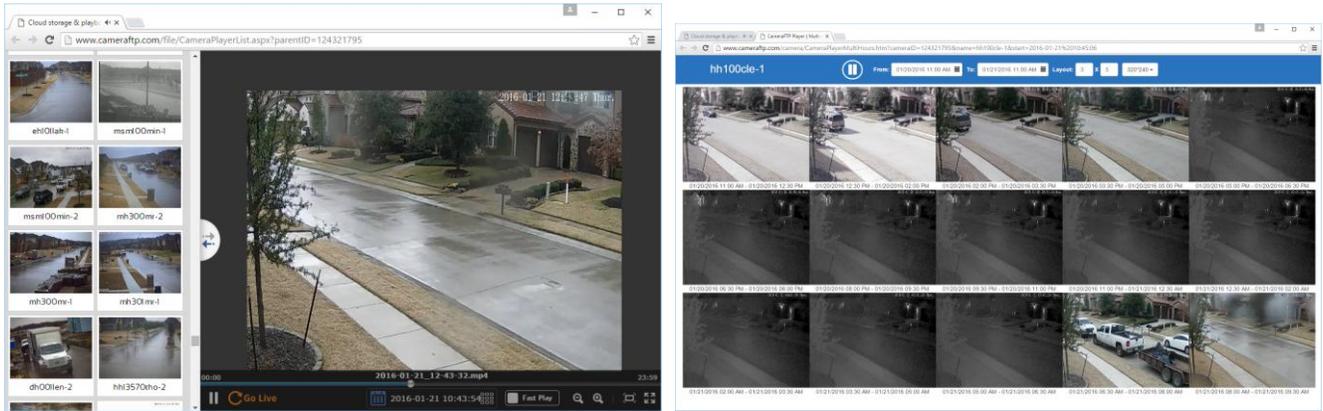
4. Please make sure your CameraFTP account is in good standing

You must make sure that your CameraFTP account is in good standing. If you cancel your subscription, the service will stop working. Please also make sure that you pay your service fees on time. You can setup automatic debiting, or pay annually.

Live-view and Playback

View your cameras from a PC / MAC

Launch a web browser and log on to CameraFTP.com, click My Cameras, you will see a list of your cameras. You can click on a camera to view it. Please note your cameras are configured to upload when a motion is detected. If you don't see any images (zip files), please walk before the camera. The system will buffer the data for up to 1 minute, so it might take 2 minutes for the images to show up.



Web browser-based CameraFTP Viewer - supports Fast Play, Zoom, Playback, Live View, multiple viewers in one screen

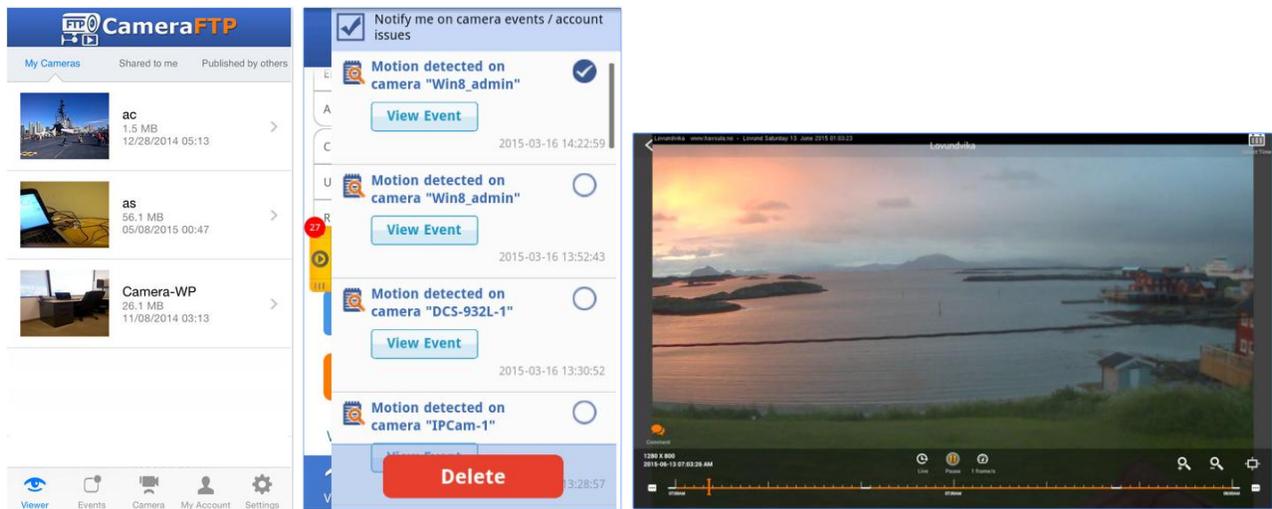
View cameras from your iPhone, iPad, Android or Windows Phone devices

Scan the QR code below, or visit the App Store, Play Store or Windows Store, search for "CameraFTP Viewer" to install our viewer app.



Launch the CameraFTP viewer app, log on to your CameraFTP account. After you log on to your account, you can see a list of your cameras. You can select a camera to view it live or play back the recorded footage.

If your camera detects a motion, the system will generate an event. An alert will be sent to your smart phone if you have CameraFTP Viewer app installed. You can also view the events online in the Event Center:



Advanced features

CameraFTP offers a lot of features. For detailed information, please visit our service manual at: <https://www.cameraftp.com/CameraFTP/Support/CameraFTPServiceManual.asp>

CameraFTP Technical Support: support@CameraFTP.com; Tel: 925-396-5819, 800-836-0199